

Attention Grinder Pump Users and Sewer Users

Sewer Services and Emergency Service Call: 1-857-278-1599

Please leave your name, phone number and address. A technician will call you back within 1 hour. Should all fail, please call the Charlton Police Department at 508-248-2250; explain your issue, leave them your name, address, and contact phone number.

Grinder Pump Users – Do NOT silence your alarm without calling for service.
System failure and an environmental hazard could occur if tank gets flooded.
Fines will be imposed should your neighbor silence your alarm in your absence.

The grinder pump contains a powerful cutting/grinding pump capable of handling most normal household waste. However, some common rules, if applied, will ensure trouble-free operation for many years.

Please do not ever dispose of the following items down any drain in your home, including your toilet.

Solids such as but not limited to: bones, cigarette butts, cloth, paper towels, dental floss, diapers, wipes, Simply Green wipes, Clorox cleaning wipes, floor cleaning wipes, flushable wipes, flushable toilet brush refills, gravel, cat litter, glass, nuts & bolts, metal, plastic, Q-tips, rags, rope, rubber, sand, sanitary napkins or wipes, shells, tampons, and prophylactics.

Condoms and feminine hygiene products must not be flushed down the toilet.
These products are not recommended for disposal in any sewer system.

Paper towels are not designed for sewer systems. Please use toilet paper exclusively.

Never dispose of the following substances into your sewer system under any circumstances such as but not limited to:

Explosives	Grease	Paint	Fertilizer
Hazardous Chemicals	Plastic	Flammable Liquids	Insecticides
Gasoline	Oil		

For Grinder Pump Users: The cover to the grinder pump must be accessible to Department personnel and must not be covered by any items such as but not limited to topsoil, plants, snow, and mulch to insure access.

PLEASE KEEP THE GRINDER PUMP CLEAR AND ACCESSIBLE.

When a service call has determined that the damage is caused by the negligence of the customer, a written notification will be sent advising the customer of the situation and informing them that additional occurrences will include the following charges: a \$100.00 service fee plus the cost of parts. Each similar recurrence will result in charges to the customer.